

Accreditation/Certification Exam booking cancellations or changes

Effective January 1, 2012, all exam booking cancellations, or changes requested within 48 hours of the scheduled examination date will be subject to a cancellation fee of 50% of the price of the examination. This fee will be charged at the time of the re-booking and a credit card number will need to be provided.

This fee is implemented to cover costs associated with exam proctor fees at testing locations. There are no Alberta Government fees associated with taking exams, booking cancellations or exam changes.

To avoid this cancellation fee please ensure that any cancellations or changes to your scheduled examination date are made with more than 48 hours notice.

For exam booking cancellations or changes please contact Yardstick Testing and Training Experts (Yardstick)

- In Edmonton: (780) 409-5606
- Toll Free: 1-866-793-4820
- Email: support@getyardstick.com

If you have any questions regarding the examination process please contact the Training and Accreditation Unit at 1-866-301-6207 or registries.training@gov.ab.ca