

Response Form

For each question below, please note the option(s) you like most by checking the box next to the question and the one(s) you like least by crossing them out. You can also suggest your own option.

What types of dispute resolution processes should be available through a condominium dispute resolution service?

- Voluntary mediation that can be used if everyone involved in the dispute agree.
- Mandatory mediation that everyone involved in the dispute would have to attend.
- Adjudication, where a hearing officer would hear arguments from both sides and make a binding decision, similar to a court.
- What other option(s) could address this issue?

What delivery methods would ensure Albertans have the best access to dispute resolution?

- Have Albertans mainly access dispute resolution services in person in major centres.
- Provide dispute resolution services mostly by telephone.
- Use an online model for applications and to resolve disputes over the internet.
- What other option(s) could address this issue?
