

FACT SHEET

Obtaining Alberta Identification Documents for Residents displaced by the Slave Lake Fire

Driver's Licence or Identification Card Replacement

- Visit the Registry Agent office of your choice.
- The Alberta Motor Association (AMA) agents will provide services to non-AMA members in this situation.
- Registry Agents will validate your identity by looking up your image and your signature to ensure they match what is on file.
- The agent will ask 'personal knowledge' questions that only you can answer.
- You may choose to apply for one of the following services:
 - A duplicate of your current driver's licence or identification card at no charge; or
 - renewal of your licence or identification card (i.e. your driver's licence will expire soon), standard renewal fees apply.
- The card can be delivered to the registry agent location where you would pick it up in 3 to 4 business days, or you can provide an alternative mailing address in an area that is not affected by the fires.
- Your replacement card will be delivered on a rush basis within 3 to 4 business days to the address you specify.

Please note that application for a replacement card invalidates any current card that may exist. If you do recover your current card please ensure it is destroyed.

Birth Certificate Replacement

- Visit the Registry Agent office of your choice.
- The Alberta Motor Association (AMA) agents will provide services to non-AMA members in this situation.
- Birth certificates replacements will be provided at no cost.
- If you do not have any identification, provide written authorization to someone with identification to apply on your behalf. The registry agent can assist you with this process.
- If you have identification but need a replacement birth certificate you can apply in person at the Registry Agent office.

- Your replacement birth certificate can be delivered to the registry agent location where you would pick it up in 2 to 3 business days, or you can provide an alternative mailing address in an area that is not affected by the fires.

General Information

For registry agent locations please refer to the Service Alberta website at www.servicealberta.ca or call Alberta Registries at 780-427-7013.